



ENNATE GLOBAL SERVICES(EGS)

(Excel Innovation Beyond Imagination)

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An ISO 9001:2008, NSIC and MSME Govt. Registered firm

{Call Centre –Sales & Marketing Division}

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Dear Client,

As part of Ennate Global Service (EGS) compliance process and internal due diligence, we require all potential Source Partners to confirm through this document, the internal procedures they undertake to ensure legislative and regulatory compliance, specifically data protection and consumer information compliance.








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We are pleased to offer the request for Information, as per your requirement for Non-Voice Campaigns with all the important information and details as under:-

For our analysis, We require below mentioned your queries to understand your business requirements.

My Details:- (* Indicates required fields)

*Name(Main Point of Contact):-	Business Registered Name:-
Trading Address:-	Landline/Board No.:-
*Phone no(s)/Mobile(s): -	*Work Email id:-
*Our Organization's Size of Operation/No. of	*Our Current Industry:-

Employees:-	
*Required No. of Billed Agents/FTE's!:-	*Required No. of Billed Manager(s)!:-
Type of Process Offered (eg .: Data Conversions/Mining/Online /Offline)!:-	*Mode of Payment(Direct Wire/Payment Gateway/NEFT/RTGS/IMPS/Bank Guarantee)!:-
*Required No(s). of Data Centre!:-	*Will you supply own Customer Relationship Management Software(CRM) (Yes/No)?:-
*Would we supply Toll Free Number(Yes/No)?:-	*Will we supply Payment Gateway(Yes/No)?:-
Our Total Budget (USD)!:-	Minimum Percentage Booking Advance Payout to EGS(in USD):-
Type of Process Offered(Inbound/Outbound)!:-	Potential for growth!:-
*Is Customer Satisfaction score required(Yes/No)?:-	Our Offered to Performance Based Data Centre's Payouts(Weekly/Monthly Payouts/Bi-Monthly/Monthly/Others)!:-
*(In USD) Our offered Base Price of Performance(Per Page/Per Hour per seat)!:-	Remaining Payouts (in days) to data centre our services Offered(15 days/30 days/60 days/others)!:-
 URL(if any):-	Any other credentials to share?:-
 URL(if any):-	 Google Map URL (if any):-
 URL(if any):-	 URL(if any):-
 URL(if any):-	 URL(if any):-

I hereby agree that all the information stated above are true and correct to the best of my knowledge and belief.

I authorize Ennate Global Services(EGS) to investigate all statements and other information contained in this due diligence form and any attachment submitted with it, unless I have stated in writing to the contrary.

Date:-/...../2016

(Clients Signature with Company's seal) -----

Terms and Conditions:

Ennate Global Services(EGS) Service Charges :

1. EGS would sign a Memorandum of Understanding(MOU)/Service Level Agreement(SLA) for 12 Months with your organization (or institution) which includes scope of work.
2. 10% booking advance payout of your Total Budget (INR) as Service Charges + 15% Service Taxes.

Thank you for taking the time to complete this due diligence Information Form. All information will be reviewed and verified, and if approved, we will include you in the EGS Channel for 3rd Party. Any false or verified misleading information may lead to cancellation of application.

P.S.

Our fees/service charges will be a small portion of the total increase in enterprise value created.

The fixed component of our fees is about 2-3% of current throughput; (excluding the Service Taxes) that may get covered by 1-2% increase in sales.

Looking forward for your prompt reply of the above queries.

The Federal Bank Account Details	
Account Name	Ennate Global Services

Account Number	13400200024815
Account Type	Current
Bank	Federal Bank Limited
Branch address	Federal Towers, H-362, Shopping Complex, Sector-22, Noida, Distt. Gautam Budh Nagar
State	Uttar Pradesh
MICR Code	110049006
IFSC Code	FDRL0001340
Swift Code	FDRLINBBIBD
Pan No.	AIMPG3784B

Looking forward for your prompt reply.

Please do not hesitate to contact us at +91 98108 99493 or email your queries to info@egsgroup.in.